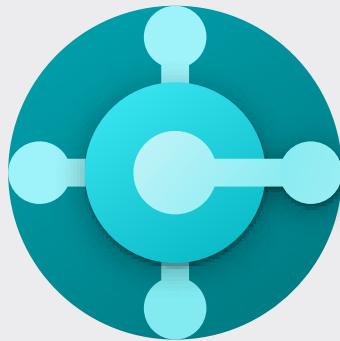




# Innovia

CONSULTING

**A Partner You Can Trust**



**Microsoft Dynamics 365 Business Central  
Dynamics NAV | Power Platform**

[Innovia.com](http://Innovia.com)

# Focused.

## Laser-Like Intensity

Since 1999, we've specialized in making Business Central (formerly known as NAV) work and we have the experience to show for it. With hundreds of projects under our belt, we're one of only a handful of firms nationwide that can optimize your network infrastructure for Business Central, including cloud hosting and Microsoft 365.

We know your expectations are high. You want a top-shelf CSP partner focused and committed to completing your projects and supporting your needs. And we are that partner. Since 1984, we've been a Key Microsoft Partner with accomplishments including:

- ✓ Business Central and Dynamics NAV specialists since 1999
- ✓ North America Based Developers
- ✓ Microsoft Partner since 1984
- ✓ North America Based 24/7/365 Support Desk
- ✓ Gold ERP System Certified
- ✓ Consistently rated among the top 100 VAR partners for BC/NAV in the US

**The Bottom Line: Innovia customizes, upgrades and supports Business Central. It's all we do.**

**Average 25+  
Projects Per Year**

**1000s of  
Customizations**

**Completed  
100s of  
Upgrades**

# Dependable.

## We've Got Your Back

If you're looking for a Business Central and Power Platform support partner that's always there for you, then look no further than Innovia.

Our clients are our best proof that we come through for them time after time. Since 1984, we've been building lasting client relationships by making sure we're always there for them with:

- ✓ Dedicated North America based BC / Power Platform development employees
- ✓ Phones answered 24/7/365 by a dedicated support team staffed with Business Central experts, ready to help you.
- ✓ User Training delivered by professionals with an average of 10 years of software experience.

We offer free webinars, informational blogs, and a library of workshops to give you and your team the information they need to succeed.

**The Bottom Line: We're always here for you.**

**You don't have to take our word for it. Listen to some of our long-time valued clients.**



"The amount of resources Innovia throws at us whenever we have an issue is a breath of fresh air! You just do not get that kind of customer service most places!"  
**Tim Freeman, Director of BA and Operations at DOW Electronics**

"I don't think we could be where we are today without our partnership with Innovia. They've really taken the time to know our business and know what I expect to happen. It would terrify me to start with someone else and have to explain all that again. They care about the end result and customer satisfaction."

**Rob Newhart, CIO at Single Source**



# Neighbors.

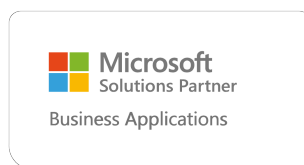
## We're in Your Backyard

The Innovia Consulting team is spread throughout the United States and Canada to serve our clients better. Unlike other centralized consulting firms, most of our employees live in the communities where they work, like yours. And as a company, we are also committed to supporting those communities with contributions to help local organizations on behalf of our employees.

We are dedicated to empowering BC and Power Platform end-users everywhere to get the most out of their systems. That is why we invest heavily in user groups both nationally and locally by contributing our knowledge and resources. Innovia team members help organize local chapter meet-ups, contribute to discussion forums, and more. Additionally, Innovia proudly sponsors annual Microsoft Dynamics user conferences throughout the year. Keep an eye out for an Innovia user event near you.

Innovia Consulting has become a technology provider of choice and is committed to building lasting relationships by delivering business solutions that exceed expectations on time and on budget.

### The Bottom Line: Doing well and doing good go hand in hand.



"I place a heavy emphasis on soft skills and look for three 'C's in my partners - culture, chemistry and creativity. Innovia perfectly captures that. They make us a smarter organization, they make us a priority when problems arise, and they treat us like family and not just another number in their portfolio."

**Tony Darden, CIO at Caplugs**



# Principled.

We pride ourselves on core Midwestern values and know there is no substitute for personal and professional integrity.

**We believe it boils down to these five things:**

## **Integrity**

We believe in uncompromising integrity and always speak the truth.

## **Teamwork**

We believe in standing shoulder to shoulder with our co-workers, customers and partners, doing whatever is necessary to reach a common goal.

## **Empathy**

We seek first to understand in order to more effectively work together.

## **Fun**

We spend a lot of time together - let's make it fun!

## **Dedication**

We are committed to doing whatever is necessary, period.



**Optimize  
Innovate  
Grow**

**Innovia**  
CONSULTING

**Call us at 800.834.7700,  
or visit [innovia.com](http://innovia.com)  
to learn more.**

